

GENERAL TERMS AND CONDITIONS OF BOOKING

Travel contract and responsibility

The bookings are regulated by the present general conditions, by the law n° 111 of March 1995, by the ECC directive n° 90/314 and by the Italian law n° 1084 of 27 December 1977. The Travel Agency is not responsible for any damages caused by the client.

Prices

Prices on web site www.motorstars.org , update until December 2011 are quoted in Euro and include pick-up/ drop-off, guide, museums/factories entrance with booking and taxes; they do not include any personal expenses or additional fees such as restaurants, merchandising or any other extra.

If total charge will be more than 10% of agreement charge, contract can be cancelled through written communication to MOTORSTARS within cost increase receive.

Special prices

5% off for booking of 4-5 people, 10% off for booking of 6-7 people, 15% off for booking of 8 people.

Special prices for family (child under 6 are not allowed inside factories)

Payments

Payment can be made in advance by bank transfer or credit card (Visa – Mastercard) otherwise to the tour leader on the morning of departure by cash (Euro) or credit card (Visa – Mastercard). Cheques or Travel cheque will not be accepted.

Change or cancellation of booking by you

Shall you need to make a change in your reservation please contact MOTORSTARS as soon as possible, new arrangements require new MOTORSTARS confirm.

The cancellation charges according to the number of days before departure date are as follows:

Number of days before departure	Cancellation fee per booking
>31 days	90% of price refunded
30 - 15 days	50% of price refunded
7-14 days	25% of price refunded
<7 days or no show	No Refund

Please note bank service charge are paid by clients.

Change or cancellation of booking by us

Tour schedule could change due to unforeseen circumstances and/or for different companies/collectors plants, in case an alternative will be anyway proposed. We will not change or cancel a booking if not in the case of force majored.

Unforeseen events

Acts of God and other situations beyond our control such as strikes, weather conditions, natural disasters, war, civil disobedience, military events, acts of terrorism and riots, are not attributable to MOTORSTARS who cannot be held responsible for the lack of services received by clients.

Service description

Website and brochure has been compiled with the greatest possible care, we do our best to ensure that all information provided are correct.

Legal jurisdiction

For any dispute, the Civil Court of Bologna is to be acknowledged as the sole competent authority.

Technical organization and insurance cover:

Mariquita Viaggi di Maga srl - via Bazzanese 51/5 - Casalecchio di Reno (Bologna) Italy

P.I. – C.F. 02398991204 REA 436608BO

insurance police Navale Assicurazioni n°4176155/N